**Customer Service**

Create a mini mind map outlining the 10 different factors that contribute towards excellent products and service:

**Customer Service**

**Give a brief description of how each factor can improve customer service:**

**Give 3 advantages of good customer service:**



**Give 3 disadvantages of bad customer service:**

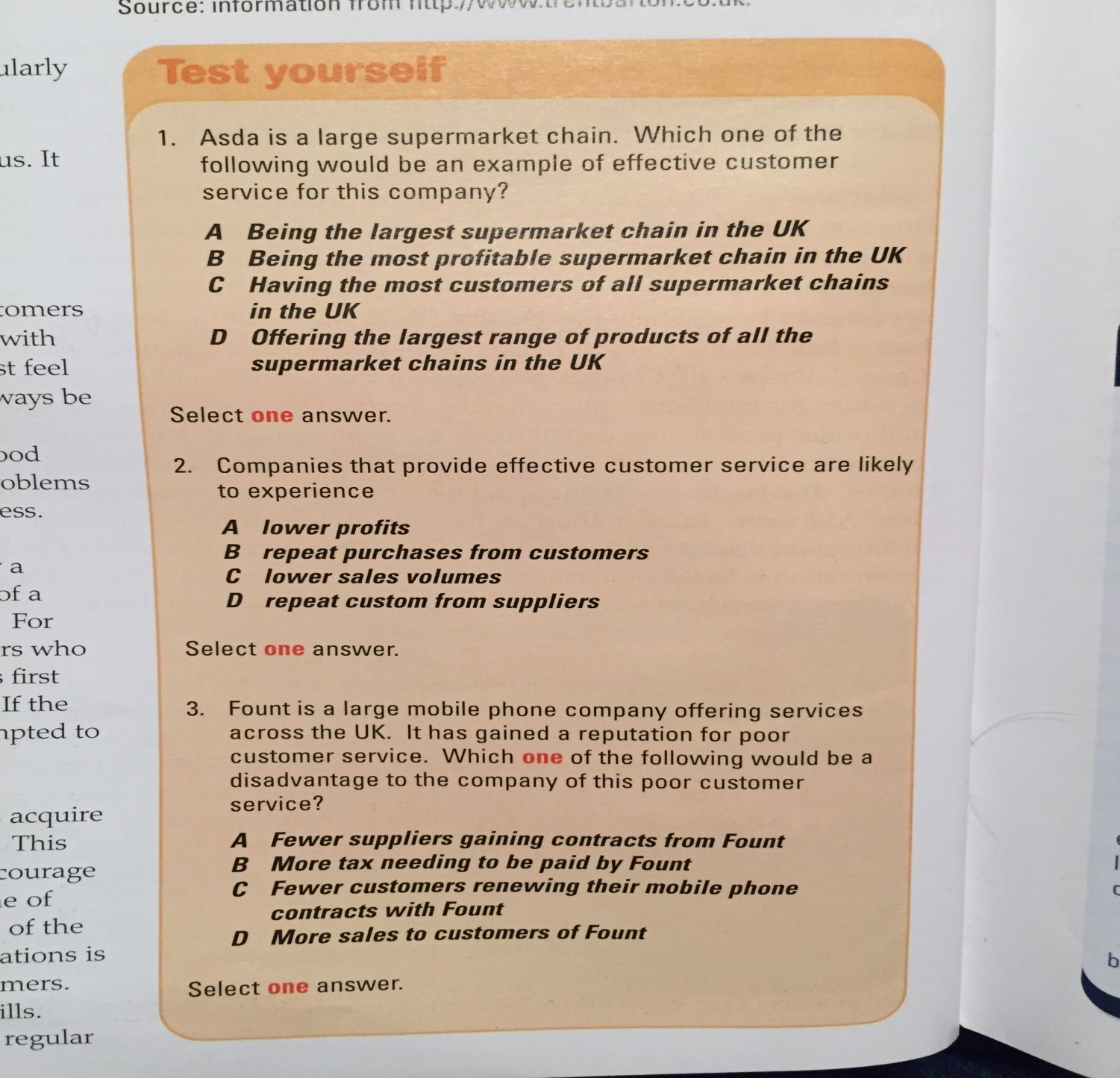










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